

House Rules – Whitsunday Reflections, Airlie Beach

I agree to be bound by the following House Rules. (Breaches of these rules may result in the forfeiture of any bond held, and/or eviction, with refunds at the sole discretion of management.

- 1) Please note that when we refer to a “guest” &/or “guests” in these rules, we are referring to all the occupants of an apartment. All guests are jointly & severally liable for the actions of any and all guests in each apartment. This means that, if one of the guests in an apartment causes damage and/or breaches the house rules, all guests in that apartment will be held responsible and will be subject to whatever action is considered necessary by management.
- 2) You must have your Schoolies ID tag with you at all times. Without it, access to the building may be refused.
- 3) No excess noise (from radios, televisions, doors slamming, voices, etc) is to be made at any time within the apartment, grounds and, in particular, the common area when returning to the apartment late at night. After 10:00pm, no noise is to be audible outside the apartment. If necessary, close doors and windows to ensure this.
- 4) Shouting or other loud noises from doors, balconies or windows is not permitted at any time. Management reserves the right to confiscate any item that is used to make excessive noise, such as stereos etc.
- 5) Consumption of alcohol is not permitted in any common areas or by persons under the legal drinking age.
- 6) No parties whatsoever are permitted in any apartment
- 7) For security reasons, there is a no visitor policy. Management reserves the right to refuse entry to any visitors and to change visitor hours at their discretion.
- 8) For security reasons, please **DO NOT** allow access to the building to any person who you **CANNOT PERSONALLY** identify as a registered guest in the building.
- 9) Guests who deliberately hide non guests in their room will be evicted – as per the no visitor policy.
- 10) No item is to be thrown or dropped from any balcony, door or window – either accidentally or on purpose. Failure to comply with this rule will result in the eviction of all the occupants of the apartment.
- 11) No clothing, bedding or any other article shall be hung or draped from the balconies, doors, windows, or on the outside of the building. (Airing racks are not allowed on balconies as per by laws.)
- 12) **NO GLASS BOTTLES OR PRODUCTS ARE PERMITTED IN THE APARTMENT OR ANY COMMON AREAS.** If glass bottles are found, they, and their contents, will be confiscated and destroyed. (This is for your safety and the safety of other guests.)
- 13) Careless or wilful misuse of, or damage to, fire equipment or any other part of the building, will result in immediate eviction, a possible \$1500 fine and criminal charges.
- 14) For security reasons, all doors and windows are to be securely fastened when the apartment is left unattended. Management reserves the right to enter the apartment to fasten the same, if necessary.
- 15) Lost Schoolies ID tags will incur a \$15.00 replacement fee.
- 16) Lost keys – guest must pay full cost to replace lock and keys \$500.00 + GST.
- 17) The building facilities, including swimming pools, sauna and spas, shall be used only between the hours of 7:00am and 7:00pm. (Please note that these hours can be changed at Management’s discretion). No drinks or food are to be taken into the gated area of the outdoor pool.
- 18) Guest safety and security are our primary concerns. To this end, regular room inspections will be conducted to ensure the condition of the room and furnishings are in a fit state for the comfort and security of our guests. Management, staff and/or Security reserve the right to enter apartments, at its discretion, without notice.
- 19) To avoid additional cleaning charges, all guests are required to keep and leave the apartment in a good condition and, on check-out remove all rubbish and ensure all dishes are washed and put away. Any damage or breakages are to be reported immediately to Reception. All damage and or breakages are to be paid for by the responsible persons, or will be deducted from the bond.
- 20) All rubbish must be put in the bags provided, tied and placed in the garbage room at the top of the drive way. All rubbish must be removed from the apartment daily and on departure.
- 21) Housekeeping Services over and above the standard exit clean will incur an additional cleaning fee of

\$75.00 per hour, which will be deducted from the bond.

22) Guest and visitors agree to provide staff with full authority to administer first-aid as deemed necessary in the event of emergency which may include calling an ambulance.

Reservation No.:

[FULL NAME OF GUEST, IN BLOCK LETTERS]

Signature of Guest:

Date:

Signed by the parent/guardian:

(FULL NAME OF PARENT/GUARDIAN, IN BLOCK LETTERS]

Signature of parent/guardian: